

Party Terms and conditions from January 2026

Deposits (£110) are taken at the time of booking to secure the party slot. All bookings are non-refundable.

Balance of the party to be paid no later than 72 hrs before the party.

All packages are for a maximum of 16 children to ensure the safety and enjoyment of all guests. Please note all party seating will be set for 16 guests.

Soccer Factory is not responsible for disposing of rubbish, if you provide your own catering and/or decorations these must be taken away with you.

Soccer Factory is not responsible for any decorations left on site, this includes balloons and/or banners

Early access cannot be guaranteed as we run several parties during the day and time is needed to setup for other parties.

Soccer Factory does not allow the use of confetti cannons, smoke bombs, streamers or party poppers. Any parties found to be using these will be liable for an additional cleaning fee.

The use of pinata or similar items are not permitted as they may cause damage, injury and require additional cleaning

Please make Soccer Factory staff aware of an additional requests or requirements for the party at the time of booking, on the day requests cannot always be accommodated.

All players must wear suitable clothing and footwear; sportswear and trainers are ideal. No metal studded boots allowed. Trainers or football boots must be worn at all times; no players will be allowed to play in socks or barefoot. Shin pads are highly recommended.

Please make us aware of any food allergies so we can advise the catering company, this may result in an additional charge. We recommend any guests with serve allergies to bring their own food, as no products can be guaranteed 100% free of allergies

Halal Sweet cones are available on request.

The Soccer Factory and its staff cannot accept liability in respect of injury, loss or damage to persons or property.

The party organiser is responsible for any damage caused; this includes damage to pitch, equipment, fixtures and fittings.

An additional cleaning fee of £40 is chargeable if the room is left an unacceptable state, such as excessive food and drink on the floor.

All guests must be supervised by a responsible adult whilst on site as we are open to the general public.

Abusive and disrespectful language towards coaches, staff or players will not be tolerated. Any players fighting or threatening other players may be asked to sit out for the remainder of the session. If appropriate The Soccer Factory reserve the right to stop the party without refund.

The Soccer Factory does not allow the use of microwaves, slow cookers or air fryers due to insurance restrictions.

Please note the reception area is not a private space but you will be allocated a reserved seating area.

Any enquires please contact a member of the Soccer Factory team on 01706 659 111 or info@thesoccerfactory.co.uk